

#### CITIZENSHIP BY INVESTMENT UNIT

1st Floor, Ministry of Finance Building, P.O. Box 597, Golden Rock, St Kitts, St Kitts and Nevis, West Indies

#### **CHIEF HUMAN RESOURCES OFFICER**

CIU is growing and we need an outstanding HR senior leader to join our team of high-performing professionals and help us cultivate and maintain a high performance culture to ensure we are primed for success.

### **Duties & responsibilities**

- Lead the development of a high performance, people centric culture aligned to CIU's strategic vision, mission and values.
- Ensure effective implementation of strategies for recruiting, onboarding, professional development, performance management and retention of staff.
- Act as an advisor to the board in anticipating HR-related needs and delivering value added services for the benefit of the employees and CIU as a whole.
- Partner with management to address day-to-day HR operational issues such as employee relations, compensation reviews, performance management and training.
- Supervise and lead the HR team in creating an inviting and cohesive employee experience to achieve and maintain high employee morale.
- Develop comprehensive workplace policies, including code of conduct and establish a framework for monitoring compliance.
- Devise and implement appropriate training and development programme to ensure staff maintain high levels of service delivery.
- Rollout company- wide performance appraisal process and ensure consistent implementation across department heads.
- Investigate claims of misconduct and work with leadership team and managers to achieve satisfactory resolution.
- Maintain current knowledge of employment legislation to ensure company-wide compliance.
- Ensure that the organisation's values are reflected in all people-oriented decisions.
- Act as a change agent within the organisation, advocating for progressive leadership practices, and balancing high performance with employee wellbeing.
- Lead development of comprehensive reward packages linked to strategic vision of the company, and work alongside CFO to procure and implement HR systems for payroll and expenses.
- Achieve and exceed key performance indicators (KPIs) set by Board of Governors.



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## **Qualifications & experience**

- 15+ years of experience including at senior leadership level in a HR or leadership role.
- Master's degree in relevant subject e.g. HR, People Development, Organisational Psychology.
- Professional HR certification desirable (e.g. CIPD).
- Experienced in handling confidential information sensitively.
- Understanding of long-term incentive plans (LTIPs) and other performance related compensation and benefits packages.
- Team leadership experience essential.
- Experienced in establishing performance appraisal.
- Strong leadership capabilities with a track record of achieving ambitious growth targets.

## **Person specification**

This role would suit a person who possesses the following attributes:

- Excellent leadership skills, with steadfast resolve and personal integrity.
- Exceptional verbal, written, and visual communication skills.
- Blue chip, international professional experience.
- Experience working in corporate finance, strategy and business transformation.
- Ambitious with a can-do attitude and strong stakeholder management ability.
- Personal drive, resilience and energy to ensure the commercial success of CIU.
- Growth mindset with strong problem-solving ability and track record in effecting transformational change.
- Global perspective underpinned by local SKN knowledge.

#### To Apply

Please submit your CV and a cover letter attention:

Attention: The Board of Governors of Citizenship By Investment



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# **Online Applications:**

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